



# Energy

## Green-e Energy Marketing Compliance Review *Enforcement Schedule*

*The Green-e Energy Certification and Logo Use Agreement commits program participants to completing Green-e Energy's semi-annual compliance review procedures. In the event that a program participant fails to meet the established deadline for meeting Green-e Energy's compliance review requirements, the following schedule identifies the steps the Center for Resource Solutions will take to enforce its policies. The enforcement process will be suspended at any step upon a marketer's satisfactory compliance with all review items.*

STEP	ACTION TAKEN	TIMELINE
Step 1	Compliance Review completed; Letter of Notification sent to Marketer indicating non-compliant items.	Materials will be handled on a rolling basis.
Step 2	Letter or email ( <a href="mailto:energy@green-e.org">energy@green-e.org</a> ) due to CRS indicating compliance or intent to comply and the projected timeline for completion.	Within three weeks after Step 1 completed
Step 3	Marketers must demonstrate that all required changes have been completed or CRS staff must be satisfied that change has been addressed for all future marketing. This is the <i>final</i> deadline for marketers to comply without being granted a specific extension. <b>Marketers more than five weeks late submitting materials will fail Marketing Compliance Review.</b>	Two weeks after Step 2 completed
<p><b>If a Timely Submission of MCR Materials is not made, or if Marketing Compliance Review Is Not Passed:</b>            Compliance Enforcement Schedule Begins  <i>Compliance Enforcement Schedule is suspended upon satisfactory changes to non-compliant items</i></p>		
Week 1	CRS will post web notice indicating marketers' failure to fulfill marketing compliance review requirements.	
Week 2	CRS will send letter to Green-e Governance Board with staff recommendation to revoke certification.	
Week 3	Green-e Energy certification is revoked.	
Week 4	Public notice that Marketer has failed to comply with Green-e Energy requirements; implementation of legal remedies as appropriate.	